

## Broadview Networks Customer Satisfaction Survey

### Prize Rules

1. **Introduction:** Sponsor (**Broadview Networks**) is offering a prize to encourage participation in the **Customer Satisfaction** Survey. **HOWEVER, PARTICIPATION IS NOT REQUIRED TO BE ELIGIBLE FOR PRIZES. VOID WHERE PROHIBITED BY LAW.**
2. **Eligibility:** Entrant must be eighteen (18) years of age or older. **LIMIT ONE ENTRY PER PERSON OR ACCOUNT.** Employees of Sponsor, the Sponsor's parent organization(s), subsidiaries and affiliated companies are **NOT** eligible.
3. **Timing:** Prize drawing entries received during each current Broadview Networks calendar quarter (the "Participation Period") will be eligible for associated quarterly drawing. The quarterly Participation Periods cover the first through the last calendar day as follows: January through March, April through June, July through September, October through December.
4. **Opting out:** If you do not wish to, or are required not to participate in the prize drawing, send an email to [help@peoplemetrics.com](mailto:help@peoplemetrics.com)
5. **How to Enter:** You are automatically entered if you respond to the survey. You may also enter by sending an email with your name, title, address, telephone number to the following email address:

**[VOCAAlerts@Broadviewnet.com](mailto:VOCAAlerts@Broadviewnet.com)**

All entries must reach the Sponsor by the end of the Participation Period.

6. **Drawing:** A prize will be drawn randomly from the pool of eligible entrants. Each entrant selected as a potential winner must comply with all terms and conditions set forth in these Official Rules, and winning is based solely upon fulfilling all such requirements. All entries received during the Participation Period are eligible for the drawing. The Sponsor, whose decisions are final and binding in all matters relating to the Sweepstakes, will conduct the drawing within about fourteen (14) days from the close of the Participation Period. Odds of winning depend on the number of eligible entries received. Potential winners will be notified by e-mail, regular mail, or telephone within thirty (30) days of the drawing. If a potential winner cannot be contacted within twenty-one (21) days and after the first three attempts to contact such potential winner have been made, an alternative entrant will be selected in his or her place at random from all of the entries received and another potential winner selected.
7. **Prize:** The following Prize will be awarded:

**One of five \$100 Visa Gift Cards**

The prize is not transferable and must be accepted as awarded. If the winner chooses to contribute the gift to charity, they should do so after receiving it from the Sponsor. No cash

or other substitution can be made for the Prize, except by Sponsor or the administrator in the event that the Prize cannot be awarded for any reason, in which case, Sponsor or the administrator will award a prize of equal value. All taxes, fees and surcharges on prizes are the sole responsibility of the winner.

8. **Other Terms and Conditions:** Potential winners who will share in the prize may be required to sign and return an Affidavit of Eligibility Liability Release within fourteen (14) days of notification, failing which the potential winner will be disqualified and another winner selected in the place of the disqualified person at random from all entries received. Decisions are final. If any prize notification is returned as non-deliverable, the potential winner will be disqualified after three attempts and another potential winner will be selected in the original potential winner's place. The rules are subject to all federal, state and local laws. Void where prohibited.
9. **Miscellaneous:** All entries become the sole property of Sponsor and none will be returned. In the event of a dispute, the Sponsor's decision is final. Sponsor reserves the right in its sole discretion, to disqualify any individual who tampers with the entry process. Sponsor assumes no responsibility for any error, omission, interruption, deletion, defect, communications failure, theft or destruction or unauthorized access to, or alteration of entries. Sponsor is not responsible for late, lost, illegible, incomplete, stolen or misdirected entries.
10. **Disputes:** Except where prohibited by law, Entrants agrees that any and all disputes arising out of the Agreement shall be resolved under the Laws of the State of New York in a Court located in New York, New York.
11. **Name of Prize Winner:** You may obtain the names of the Prize winner by mailing a written request within 30 days of the Participation Period to:

**Broadview Networks**  
**c/o Michael Travers**  
**1018 W 9<sup>th</sup> Avenue**  
**King of Prussia, PA 19406-1225**